

COPERNIT S.P.A.

Via Provinciale Est, 64 46020

Pegognaga (MN)

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Vat No. 02095570202



Privacy policy on the processing of personal data ex art. 13 EU Regulation 2016/679

Data Subjects: customers.

COPERNIT S.P.A. in its capacity of Controller of your personal data pursuant to and for the effects of EU Regulation 2016/679 hereinafter referred to as 'GDPR', hereby informs you that the aforementioned legislation provides for the protection of the subjects concerned with respect to the processing of personal data and that such processing will be based on principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

Your personal data will be processed pursuant to the laws of the above mentioned legislation and confidentiality obligations provided therein.

Purpose and legal basis of the processing: in particular your data will be processed for the following purposes related to the implementation of obligations relating to legislative or contractual obligations:

- mandatory law requirements in the field of tax and accounting;
- post-sale assistance;
- customer management;
- task planning;
- customer invoicing records.

Your data will also be used for the following purposes necessary for the pursuit of the legitimate interests of the controller:

- credit recovery activities;
- quality management;
- complaint management;
- customer satisfaction surveys.

Processing methods. Your personal data will be processed in the following ways:

- processing by means of computers;
- manual processing by means of paper files.

Each processing takes place in compliance with the arrangements referred to in Articles 6, 32 of GDPR and through the adoption of appropriate security measures. Your data will be processed only by staff expressly authorized by the Controller and, in particular, by the following categories of subjects:

- Subjects expressly appointed for the processing pursuant to Art. 29 of GDPR.

Data sharing: Your data may be shared with external subjects for a correct management of the relationship and in particular with the following categories of Recipients including all the Data Processors duly appointed:

- commercial agencies;
- banks and credit institutions;
- consultants and professionals, also in an associated form;
- public/private entities with whom data sharing is mandatory or necessary in order to comply with the law, or is in any case needed for operational purposes related to the management of the relationship;
- debt collection companies;
- shippers, transporters, self-employed drivers, postal services, and logistics companies.

Disclosure: Your personal data will not be disclosed in any way.

Retention Period. Please note that, in compliance with the principles of lawfulness, limitation of purposes, and minimization of data pursuant to Article 5 of the G.D.P.R., the period for which your personal data is retained is:

- established for a period not exceeding the achievement of the purposes for which the data is collected and processed and within the mandatory time limits.

Controller: the data Controller, pursuant to Law, is COPERNIT S.P.A. (Via Provinciale Est, 64 , 46020 Pegognaga (MN); e-mail: info@copernit.it; phone: 0376 554911; Vat No.: 02095570202) acting through its pro tempore legal representative.

You have the right to obtain from the Data Controller the erasure (Right to be Forgotten), limitation, updating, rectification, portability, opposition to the processing of personal data concerning you, and in general to exercise all the rights provided for in articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR.

Pursuant to Art. 77 of GDPR, applicants may file a report or complaint by contacting the Privacy Authority based in Piazza Venezia, 11 00186 ROME e-mail: urp@gpdp.it.

You can also see the updated version of this privacy policy at any time by logging on to the internet address <https://www.privacylab.it/informativa.php?09649313559>.

EU Reg. 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the Data Subject

1. The data subject has the right to obtain confirmation of the existence or not of personal data concerning them, even if not yet recorded and their communication in an intelligible form and the possibility of making a complaint at the control Authority.

2. The Data Subject has the right to enquire as to:

- a. the origin of the personal data;
- b. the purposes and methods of data processing;
- c. the logic applied in case of processing carried out with the aid of electronic instruments;
- d. the identity of the data controller, data processors and designated representative pursuant to article 5, paragraph 2;
- e. the subjects or categories of subjects with whom the personal data may be shared, or who can learn about it because of their role as appointed representatives for the country, or as processors or people appointed.

3. The Data Subject has the right to obtain:

- a. the updating, rectification or, where relevant, integration of the data;
- b. the deletion, transformation into anonymous form or blocking of data which have been processed unlawfully, including data whose retention is unnecessary for the purposes for which they have been collected or subsequently processed;
- c. the confirmation that those with whom data is shared or disclosed are notified of the actions referred to under points (a) and (b), including their content, unless the fulfilment thereof proves impossible or involves using methods which are clearly disproportionate to the right being protected;
- d. the portability of the data.

4. The data subject has the right to oppose, in whole or in part:

- a. to the processing of their personal data for legitimate reasons, even if pertinent to the purpose of collection;
- b. the processing of personal data for the purpose of sending advertising materials, for direct sales or for carrying out market research or commercial communications.